



ResMed Academy Online Privacy Notice – Asia Pacific

Last updated: March 2021

This Privacy Notice may be updated any time. Each Privacy Notice mentions the date of its last update. We will inform you if we make substantial changes to this Privacy Notice.

Scope

This Privacy Notice applies to the **ResMed Academy Online** Service which enables you to follow on-line training or technical training courses and to watch training tutorials or videos.

If you use other ResMed products and services, your relationship with us will be governed by separate privacy notices for each of them.

For the purposes of this Notice, “you”, “your” refer to the Person who uses ResMed Academy Online, “we” and “our” and ‘ResMed’ refer to ResMed Holdings Limited, a company incorporated in Australia (company registration number 28 003 765 133), whose registered address is at 1 Elizabeth Macarthur Drive, Bella Vista, NSW 2153, Australia. Your personal data is processed and protected in accordance with applicable data protection laws.

This Notice provides information on your rights and our practices in relation to privacy. Said rights and practices govern how we process your personal data.

This is the information which ResMed wishes to share with you:

1. The personal data collected by ResMed and the purposes of such collection

When you **create your account on ResMed Academy Online** and you then log on to said account to access our training courses, ResMed collects the following personal data:

- Identification data: First name and last name,
- Professional data: postal address, name of your company, training courses followed, the date of the training and, where applicable, the score obtained,
- Connection data: email address, password,
- Your preferences: selected language.

The use of said personal data is necessary to create, maintain and manage your account in *ResMed Academy Online* and thus to allow you to access our training courses. It is thus needed for the performance of the contract to which you are a party insofar as you accept the general terms and conditions of use of ResMed Academy Online.

When you create your account, ResMed collects your email address which you will use as an access identifier to ResMed Academy Online. However, ResMed may also send you **further information on its products and services, via your professional email**, unless you objected thereto when you created your account or in a subsequent email sent to you.

The use of your professional email address in this framework is justified by ResMed’s legitimate interest in maintaining its commercial relations with its customers and in being able to inform them of products and services which might be of interest to them.

ResMed could also perform data analytics, audience measurement and reporting regarding the use of our Service in order to **improve its products, services and the information ResMed sent to you regarding these products and services**. In order to do so, ResMed will process the following personal data:

- Professional data: postal address, name of your company, training courses followed, the date of the training and, where applicable, the score obtained,
- Your preferences: selected language.

The use of said personal data is justified by ResMed’s legitimate interest in understanding how its service is being used, to help ResMed customize its services and to measure the audience of its services.

2. The retention period of your personal data

ResMed stores your personal data for a five-year period starting from your last access to the *ResMed Academy Online* site.

3. The sharing of your personal data with third parties

We do not sell or lease your personal data. We share it only as stated in this Privacy Notice, to the extent permitted under the applicable law.

We may share your personal data:

- With any ResMed entity or branch and any company held or controlled by the latter;
- If all or some of ResMed's activity is transferred to another entity under a merger, an assignment of assets or otherwise;
- In a controlled and secure way, with third parties who maintain and host our Training System (Cornerstone, BlueWater). Said processors are contractually bound to protect your personal data and to use it only to provide the services that ResMed first asked them to provide.
- If we are bound by law or
- If it is needed for the purposes or in the scope of legal proceedings or to exercise or defend rights recognised by law.

4. The transfer of your personal data overseas

Your Personal Data may be transferred to, and processed in, countries other than the country in which you are a resident. For example, as specified in part 3 above, ResMed may share your personal data with some of its entities located out of the country in which you are a resident for trainings management and with one of its external service providers, Cornerstone, of which certain entities may have access to data outside the country in which you are a resident as part of the IT support they will provide to the training system.

We take appropriate safeguards to ensure that your Personal Data remains protected in accordance with this Privacy Notice.

5. Data security at ResMed

We use various security and privacy measures to protect your data and to comply with current data protection laws. ResMed and especially the processor it has chosen to host its training system uses encryption to protect your personal data in transit.

ResMed has also checked that your personal data from ResMed Academy Online will be hosted in a secure hosting centre in Europe (*London*) by processors that were chosen with great care and which only act under ResMed's instructions.

Despite the security measures we take, you must bear in mind that it is impossible to guarantee an absolute level of security for data sent over the Internet. If we receive confirmation that your personal data has been hacked, we will comply with the relevant legal provisions relating to notification of data breaches.

6. Your rights in light of the use ResMed makes of your personal data

In certain circumstances, as stipulated in applicable data protection legislation, you may have the following data protection rights:

- You may exercise your right of access which includes the **right to information** in order to understand how ResMed processes your personal data as well as the **right to instruct ResMed to provide you with a copy of the personal data that we hold**.
- You may instruct us to **delete the personal data** that we hold in the systems described above under certain conditions; this is the right to erasure of personal data.
- You may instruct us to **correct your personal data** if you see that it is wrong; this is your right to rectify your personal data.
- In certain cases, you may instruct us to **restrict how we use your personal data**; we then speak of the right to restriction of the processing.
- You may **object to ResMed's use of your personal data** under certain conditions; this is the right to object to the processing.
- You may instruct **ResMed to transfer your personal data to you** or to transfer it directly to **another service provider**. This is the right of portability of personal data.

You may object to **your personal data being used for marketing purposes** at any time by following the opt-out instruction in each marketing email we send you.

Our systems allow you to exercise some of your rights yourself. For instance, you may update or rectify some of your personal data thanks to your user profile on *ResMed Academy Online*, such as the language used or your password.

For the rights which you have and which you cannot exercise yourself, please write to the Privacy Officer at the address privacy@resmed.com. We will then promptly process your request to exercise rights and we will inform you in any event on any action taken following your request within a period of one month as from receipt of your request.

Please note that your rights are not absolute and we will assess them on your request; some legal obligations may also limit your request to exercise rights. In this case, we will keep you informed thereof.

If you have any questions, concerns or complains about this Privacy Notice or the way we process your Personal Data, you can contact the Privacy Officer by sending an email to privacy@resmed.com or postmail to Privacy Office, ResMed, 1 Elizabeth Macarthur Drive, Bella Vista, NSW 2153. If you are not happy with our response or if you notice a violation of specific local data protection laws, you also have the right to file a complaint with the competent data protection authority of your country of residence, your place of work or of the country where the violation is deemed to have been committed.